# A Transformed Health Care System Requires A Transformed Workforce

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## New Care Delivery Models Not Showing Expected Outcomes

- Ongoing experimentation is underway to transform the way health care is paid for, organized, and delivered
- Much less attention is paid to aligning workforce and education system to meet needs of evolving system
- Lack of attention on workforce may be one reason that new care delivery and payment models are not showing expected outcomes\*

<sup>\*</sup>McWilliams JM. (2016). Savings from ACOs-building on early success. *Annals of Internal Medicine, 165*(12), 873-875. Sinaiko AD, Landrum MB, Meyers DJ, Alidina S, Maeng DD, Friedberg MW, Rosenthal MB. (2017). Synthesis of research on patient-centered medical homes brings systematic differences into relief. *Health Affairs (Millwood)*, 36(3), 500-508.

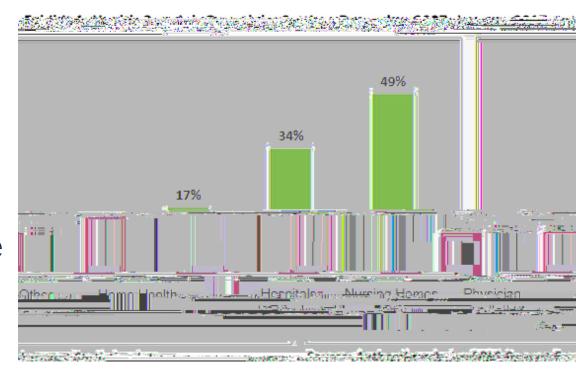


### around health professions, not patients

 Increased competition (and innovation!) from corporate players who are redesigning workforce, using technology and making house

# Care is shifting from acute to outpatient, community and home settings. So is the workforce

- Shift to value and fines for readmissions are shifting care from inpatient to ambulatory and community-based settings
- But we generally train the workforce in inpatient settings
- This is especially true of the nursing workforce

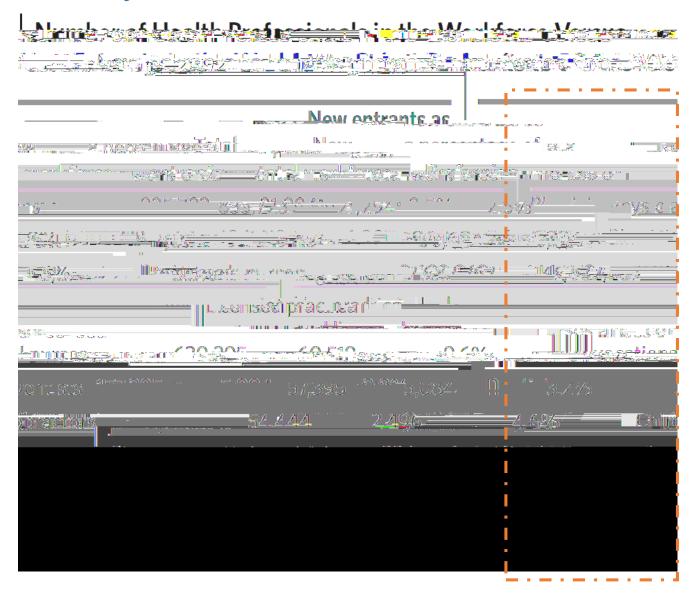


Turner A, Roehrig C, Hempstead K. What's Behind 2.5 Million New Health Jobs? Health Affairs Blog. March 17, 2017.





### in the system who will transform care



Fraher E, Ricketts TC. Building a Value Based Workforce in North Carolina. North Carolina Medical Journal. 2016; 77(2): 94-8.



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